

Terms and Conditions

This section describes the General Terms and Conditions regarding the Privacy Policies applicable to the access and use of the services offered by **VENTOLINI**. Any person who wishes to access and/or subscribe to and/or use the website or services may do so subject to these General Terms and Conditions, together with all other policies and principles governing **VENTOLINI**, which are incorporated herein directly or by reference or which are explained and/or detailed in other sections of the website. Consequently, all visits and transactions carried out on this website, as well as their legal effects, shall be governed by these rules and subject to the applicable legislation of Colombia.

1. Acceptance of Terms

By accessing, viewing, and/or using this Website, the user acknowledges having read and understood these Terms and Conditions of Use and agrees to be bound by them and by applicable Colombian law. When the user uses any service or section provided on this Website, such as online purchases, suggestion boxes, blogs, and other applications, they will be subject to the Data Protection Policy, Privacy Notice, and these Terms and Conditions of Use.

If the user does not agree with the aforementioned documents, they must refrain from using, accessing, and/or viewing this Website. Otherwise, the user will do so at their own responsibility, hereby releasing **VENTOLINI** from any damages arising from such decision. **VENTOLINI** does not guarantee that the material provided on this Website is appropriate or available for access from territories where its content is prohibited or considered illegal.

Those who decide to access this Website from other territories do so on their own initiative and are responsible for complying with applicable local laws. Any claim related to the use of this Website and the material contained herein is governed by the laws of Colombia.

These Terms and Conditions of Use are subject to change at any time without prior notice, at the sole discretion of **VENTOLINI**, and all relationships arising with users after the modification date shall be subject to the updated terms.

2. Intellectual Property

Non-personal databases, content, information, reports, graphics, page design and applications, websites, HTML code, texts, files, software, product names and catalogs, company names, trademarks, insignias, trade dress, and trade names included on this Website (hereinafter, the “Content”) are the property of **VENTOLINI** and/or purchasers, as applicable, as well as the manner in which the Content is presented or displayed.

Accordingly, the Content may not be copied, distributed, modified, reproduced, or transmitted in any way, nor used for any purpose, without the prior, express, and written authorization of **VENTOLINI**.

Nothing on this Website shall be construed as granting or conferring authorizations, licenses, or any other rights, of any kind, to use or dispose of any Intellectual Property or Industrial Property, without the written permission of **VENTOLINI** or the rights holder. Any unauthorized

use shall constitute a violation of these Terms and Conditions of Use and of applicable national and international regulations relating to Industrial Property.

The content of comments, ideas, complaints, claims, and suggestions that users voluntarily and freely submit to **VENTOLINI** through this Website, relating to products, services, marketing plans, or any other matter, may be freely used by **VENTOLINI**, with the understanding that such communications are not confidential and are not protected by copyright or intellectual property regulations. Therefore, the user submitting such information may not claim any compensation or participation arising from the legitimate commercial use that **VENTOLINI** may make of it.

If such information were protected by any copyright or intellectual property regulation, its voluntary communication to **VENTOLINI** shall be understood as a total and irrevocable waiver of the moral and economic rights and privileges granted by such regulations, and their transfer to **VENTOLINI**.

3. Interest in Offered Products

Any person who expresses interest in the products offered agrees to regulate the handling of sensitive data managed by **VENTOLINI** in relation to their information and agrees not to copy the information presented herein to which they may have access.

4. Acceptance of Terms

The user acknowledges and accepts that **VENTOLINI** operates under the supervision of the Superintendence of Industry and Commerce, and that any complaint, question, or claim that has not been satisfactorily resolved by **VENTOLINI** may be submitted to this authority, which oversees **VENTOLINI**.

5. Product Payment Instructions

Payment for the selected product(s) may be made through **Mercado Pago**.

6. Use of Hyperlinks

This Website may contain hyperlinks to other websites. Access to and use of such sites is at the user's own risk. The creation of a hyperlink to third-party websites does not imply that **VENTOLINI** endorses or recommends the content, information, or any products or services offered on such sites. **VENTOLINI** assumes no responsibility for the use of such websites, nor for their terms of use or privacy policies.

7. Applicable Law and Jurisdiction

These Terms and Conditions of Use are governed by Colombian law. Any dispute arising from the use of this Website shall be submitted to the jurisdiction of the competent courts and tribunals of the city of **Santiago de Cali (Valle del Cauca), Colombia**.

8. Use of Email Accounts

The email accounts displayed on this Website must be used exclusively for the expressly established purpose. In particular, they may not be used for:

a) Sending illegal content.

- b) Mass distribution of messages, especially unsolicited advertising.
- c) Any type of attack intended to obstruct or disrupt email services or other services.